

# *demystifying* STANFORD'S GRIEVANCE PROCESSES

At Stanford, there are a number of grievance procedures through which students can seek redress for what they believe to be unfair, improper, or discriminatory decisions, actions, or treatment. The grievance process should be used only after all informal attempts to resolve the concern have failed.

## ADA/Section 504 grievances

**CONTACT THE DIVERSITY & ACCESS OFFICE**  
FULL PROCESS: [BIT.LY/504GRIEVANCE](https://bit.ly/504grievance)

Students who believe they have been subjected to unlawful discrimination on the basis of disability, or have been denied access to services or accommodations required by law, have the right to use this grievance procedure.

## Non-academic grievances

**CONTACT THE DIVERSITY & ACCESS OFFICE**  
FULL PROCESS: [BIT.LY/NONACADEMICGRIEVANCE](https://bit.ly/nonacademicgrievance)

The purpose of the Student Non-Academic Grievance Procedure is to provide a process for students to seek resolution of disputes and grievances that may not fall within the scope of one of the other grievance processes, including those which may arise in a student's capacity as a student-employee.

FOR MORE INFORMATION PLEASE VISIT  
THE STANFORD BULLETIN.



## Student academic grievances

**CONTACT THE OVERSEEING SCHOOL OR PROGRAM**  
FULL PROCESS: [BIT.LY/ACADEMICGRIEVANCE](https://bit.ly/academicgrievance)

Any Stanford undergraduate or graduate student who believes that they have been subjected to an improper decision on an academic matter is entitled to file a grievance to obtain an independent review of the allegedly improper decision, followed by corrective action if appropriate.

### Grievance contacts

#### Humanities & Sciences

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#### Engineering

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#### GSB (MBA)

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#### Law

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#### VPUE

contact relevant unit (e.g. Thinking Matters, PWR)

#### Diversity & Access Office

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